



**focus on
customer
care**

our employee promise

OUR PEOPLE are the heart of our business!

Diversity is our strength and we respect and value the contributions of each employee.

We are committed to sustaining an environment that promotes: honesty, integrity, fairness, openness, transparency and trust.

We pledge to maintain a safe work place, by continuously improving our safety culture.

We empower our people to effect positive change.

We will provide opportunities for personal and professional development, where performance is recognised and rewarded.

We promise to provide clear expectations on the standards of performance and professionalism we require as an organisation and give clear and timely feedback.