

Quality Policy

Massy Wood Group Ltd.

Massy Wood Group Ltd. is committed to the achievement of operational excellence through joint ownership and long-term partnerships with our clients, employees and all stakeholders.

Our focus on continuous improvement and the quality of our people, services and work output is embedded in our passion to get it right the first time, on time

Massy Wood pledges to:

- Have an open, honest and collaborative relationship with our stakeholders
- Deliver maximum value to our Customers by providing safe, reliable and consistent delivery
- Exceed our client's expectations by providing value added and innovative solutions

To achieve this, we maintain and ensure the effectiveness of our business management system ensuring alignment to strategic objectives, through critical analysis and review.

Integral to our management system, is the engagement in risk-based thinking throughout our operations, as we seek to identify and manage both risks and opportunities that may impact our value proposition.

A handwritten signature in black ink, appearing to read 'Vaughn'.

Name Vaughn Martin
Position Chairman
Date 17 May 2021

We recognise that people are at the foundation of our business. Our leadership commits to the engagement and development of employee competence to enable our management system and business results.

Massy Wood is committed to compliance obligations and to customer service excellence which are key drivers of our business.

We give our personal commitment to promote the effective implementation of this policy through our core values:

SAFETY • PEOPLE • QUALITY • ETHICS • PASSION

A handwritten signature in black ink, appearing to read 'Mala Baliraj'.

Name Mala Baliraj
Position Chief Executive Officer
Date 17 May 2021

This policy will be reviewed every three (3) years.